FCCI Insurance Group is providing this notice about a data-security event involving some of our customers’ personal information. We are providing this notice to give you information about what happened, what we are doing in response, and what steps individuals can take if they believe they are affected.

What Happened?

In mid-May 2026, we learned of potential unauthorized activity involving some of our files. We promptly began working with third-party cybersecurity experts to investigate. A few days later, we confirmed that an unauthorized third party had acquired a limited number of our files after gaining access to one employee’s account in late April 2026. We identified the files impacted by the event and then engaged a data-review firm to analyze those files’ contents. We received the data-review results in August 2026 and have been working since then to ensure we have accurate contact information for notifying impacted individuals. We recently mailed notices to individuals for whom we had a valid address.

What Information Was Involved?

We determined that the impacted files contained some combination of the following personal information: name, birthdate, contact information, account credentials, government identification number (such as a Social Security number), financial account details (such as a bank account number), and limited medical information (such as treatment or health insurance details).

What We Are Doing.

We worked with third-party experts to address this event, perform an investigation into the unauthorized activity, and further secure our systems to protect your information. We also notified law enforcement, which did not delay this notice.

What You Can Do.

We encourage you to remain vigilant for any signs of unauthorized financial activity and review the **Additional Steps You Can Take** guidance on the next page.

For More Information.

Should you have any questions, you can contact us at infosec@fcci-group.com, and one of our representatives will be happy to assist you. Thank you for your understanding and patience.

Sincerely,
FCCI Insurance Group

ADDITIONAL STEPS YOU CAN TAKE

Remain vigilant – We encourage you to remain vigilant for fraud or identity theft by reviewing your account statements and free credit reports. Contact your financial institution if you see errors or activity you don't recognize on your account statements. Get your free credit report by visiting www.annualcreditreport.com or calling (877) 322-8228. If you see errors on that report, contact the relevant consumer reporting agency:

- **Equifax.** PO Box 740241, Atlanta, GA 30374 | (800) 685-1111 | www.equifax.com
- **Experian.** PO Box 9701, Allen, TX 75013 | (888) 397-3742 | www.experian.com
- **TransUnion.** PO Box 2000, Chester, PA 19016 | (888) 909-8872 | www.transunion.com

You can find additional suggestions at www.IdentityTheft.gov. Consider also contacting the Federal Trade Commission for more details on protecting yourself from fraud or identity theft as well as fraud alerts and security freezes (both of which are discussed below). You can send a letter to the Federal Trade Commission at 600 Pennsylvania Ave. NW, Washington, DC 20580; call them at (877) 438-4338; or visit their website, www.ftc.gov.

Consider placing a fraud alert or security freeze on your credit file – Consumer reporting agencies have tools you can use to protect your credit, including fraud alerts and security freezes.

- A fraud alert is a cautionary flag you can place on your credit file to notify companies extending you credit that they should take special precautions to verify your identity. You can contact any of the three consumer reporting agencies to place fraud alerts with each agency. The alert lasts for one year, but you can renew it.
- A security freeze is a more dramatic step that will prevent others from accessing your credit report, which makes it harder for someone to open an account in your name. You must contact each consumer reporting agency separately to order a security freeze, and they may require you to provide them with your full name, Social Security number, date of birth, and current and prior addresses. There is no charge for requesting a security freeze.

Report suspicious activity – If you believe you are the victim of fraud or identity theft, consider notifying your attorney general or the Federal Trade Commission. You also have the right to file a police report and request a copy of that report.

Review the Fair Credit Reporting Act – You also have certain rights under the Fair Credit Reporting Act (FCRA), including the right to know what is in your file, to dispute incomplete or inaccurate information, and to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information. For more information about the FCRA, and your rights pursuant to the FCRA, please visit: https://files.consumerfinance.gov/f/201504_cfpb_summary_your-rights-under-fcra.pdf.

Consider additional helpful resources – Your state attorney general may have more information on fraud alerts, security freezes, and steps to protect yourself from fraud or identity theft.

- **Maryland Residents.** You can contact the Maryland Attorney General at 200 St. Paul Place, Baltimore, MD 21202. You can also call their office at (888) 743-0023 or visit their website, www.marylandattorneygeneral.com.
- **New York Residents.** You can contact the New York Attorney General at The Capitol, Albany, NY 12224. You can also call their office at (800) 771-7755 or visit their website, www.ag.ny.gov.
- **North Carolina Residents.** You can contact the North Carolina Attorney General at 9001 Mail Service Center, Raleigh, NC 27699. You can also call their office at (919) 716-6000 or (877) 566-7226 or visit their website, www.ncdoj.gov.